



**ACCREDITING
COMMISSION
for COMMUNITY and
JUNIOR COLLEGES**

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January 31, 2011

Dr. Jeff Marsee
Superintendent/President
College of the Redwoods
7351 Tompkins Hill Road
Eureka, CA 95501

Dear President Marsee:

The Accrediting Commission for Community and Junior Colleges, Western Association of Schools and Colleges, at its meeting January 11-13, 2011, reviewed the Follow-Up Report submitted by the College and the report of the evaluation team which visited Monday, November 22, 2010. The College is asked to demonstrate that the new 2010 Recommendation 1, made by the fall 2010 Follow-Up team and noted below, has been fully resolved at the time of the upcoming comprehensive review in **fall 2011**. This new recommendation stems from the 2009 Recommendation 1 which the 2010 evaluation team determined was not fully resolved.

(New) Recommendation 1 (2010)

In order to improve institutional effectiveness through actions and decisions affecting programs, services and resource allocation, the team recommends that the college use and follow its established policies and processes for planning and evaluation. (Standard I. B. 1, 2, 3, 4, and 6)

The Commission notes that College of the Redwoods has made significant improvements to better serve students through the improved scheduling of classes and expanded office hours. However, all improvements achieved remain at risk because of behaviors, by a variety of institutional members, which do not honor the various institutional roles and planning processes that have been clarified and do not use constructive and effective communication practices. This year, the College has invited a number of external parties to help its faculty and staff to develop insights and skills that *may* be helpful. To date, the college *has not demonstrated* that it has been fully able to change the unproductive behaviors that have plagued it for years.

College of the Redwoods has had a history of sanctions since the fall 2005 comprehensive evaluation visit. The College was placed on Warning in January 2006, on Probation in June 2007, on Warning in June 2008, removed from Warning in January 2009, returned to Warning in June 2009 and removed from Warning again in January 2010. The Commission wishes to now convey its *requirement* that College of the Redwoods finally and fully resolve the behavioral and cultural practices that have diminished the institution's quality over several years.

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The Follow-Up Report will become part of the accreditation history of the College and should be used in preparing for the next comprehensive evaluation. I have previously sent you a copy of the Evaluation Team Report. Additional copies may now be duplicated. The Commission requires that you give the report and this letter appropriate dissemination to your college staff and to those who were signatories of your college report. This group should include campus leadership and the Board of Trustees. The Commission also requires that all reports be made available to students and the public. Placing copies in the college library can accomplish this. Should you want an electronic copy of the report, please contact Commission staff.

Please note that the next comprehensive evaluation of College of the Redwoods will occur during **Fall 2011**.

Commission Reminder: The Commission expects that institutions meet standards that require the identification and assessment of student learning outcomes, and the use of assessment data to plan and implement improvements to educational quality, by fall 2012. The Commission reminds College of the Redwoods that it must be prepared to demonstrate that it meets these standards by fall 2012 (Standards I.B.1, II.A.2.e, II.A.2.f, II.B.4, and II.C.2).

On behalf of the Commission, I wish to express continuing interest in the institution's educational quality and students' success. Professional self-regulation is the most effective means of assuring educational integrity, effectiveness, and quality.

Sincerely,



Barbara A. Beno, Ph.D.
President

BAB/tl

cc: Dr. Utpal Goswami, Accreditation Liaison Officer
Board President, Redwoods Community College District
Dr. John Nixon, Team Chair